

Australian Marine Conservation Society (AMCS)

PO Box 5815 West End, QLD 4101 PH: 07 3846 6777 F: 07 3846 6788

Email: seaguardian@amcs.org.au

Direct Debit Request

-		
Ro	equest and Authority to debit the account named below to pay Australian Marine Conservation Society	
Request and Authority		
to debit	Your Surname or company name	_
	Your Given names or ABN/ARBN	_ "you"
	Request and authorise Australian Marine Conservation Society, User Id to arrange, through its own financial institution, a debit to your nominate any amount Australian Marine Conservation Society, has deemed paya This debit or charge will be made through the Bulk Electronic Clearing S (BECS) from <i>your</i> account held at the financial institution you have nom below and will be subject to the terms and conditions of the Direct Debit Service Agreement.	ed account ble by <i>you.</i> System iinated
Insert the name and	Financial Institution Name	
address of financial		
institution at which account is held	Address	
account is field		
Insert details of	Name /a an account	
account to be debited	Name/s on account	
	BSB Number (Must be 6 Digits) _ _ - -	
	Account Number	
Sea Guardian	C \$15.00 per month	
	\$15.00 per month	
	□ \$35.00 per month	
	□ \$55.00 per month	
	□ Nominated amount \$ Per month	
	All donations will be collected until further notice on the 15 th of the mont business day.	h or next
Acknowledgement	By signing and/or providing us with a valid instruction in respect to your Debit Request you have understood and agreed to the terms and condi governing the debit arrangements between you and Australian Marine Conservation Society as set out in this Request and in your Direct Debit Service Agreement.	tions
Insert your Signature		
and address	Signature	
	(if signing for a company, sign and print full name and capacity for signing eg. D	Director)
	Address	
	Date/	
Second account		
signatory (if required)	Signature	Director)
	Date/	



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Direct Debit Request

This is your Direct Debit Service Agreement with Australian Marine Conservation Society, User Id 440236, ABN 53 409 718 351. It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider.

Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.

Definitions

account means the account held at *your financial institution* from which we are authorised to arrange for funds to be debited.

agreement means this Direct Debit Request Service Agreement between you and us.

banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia. **debit day** means the day that payment by *you* to *us* is due.

debit payment means a particular transaction where a debit is made.

direct debit request means the Direct Debit Request between us and you.

us or **we** means Australian Marine Conservation Society, (the Debit User) *you* have authorised by requesting a *Direct Debit Request*.

you means the customer who has signed or authorised by other means the Direct Debit Request.

your financial institution means the financial institution nominated by you on the DDR at which the account is maintained.

1. Debiting your account

- 1.1 By signing a *Direct Debit Request* or by providing *us* with a valid instruction, *you* have authorised *us* to arrange for funds to be debited from *your account. You* should refer to the *Direct Debit Request* and this *agreement* for the terms of the arrangement between *us* and *you*.
- 1.2 We will only arrange for funds to be debited from *your account* as authorised in the *Direct Debit Request*.

We will only arrange for funds to be debited from *your account* if we have sent to the address nominated by *you* in the *Direct Debit Request*, a billing advice which specifies the amount payable by *you* to *us* and when it is due.

1.3 If the *debit day* falls on a day that is not a *banking day, we* may direct *your financial institution* to debit *your account* on the following *banking day*. If *you* are unsure about which day *your account* has or will be debited *you* should ask *your financial institution*.

2. Amendments by us

2.1 We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.

3. Amendments by vou

You may change, stop or defer a debit payment, or terminate this agreement by providing us with at least **10** days notification by writing to: Australian Marine Conservation Society, PO Box 5815, West End QLD 4101 or

by telephoning us on 07 3846 6777 during business hours;

or

arranging it through your own financial institution, which is required to act promptly on your instructions.

4. Your obligations

- 4.1 It is *your* responsibility to ensure that there are sufficient clear funds available in *your* account to allow a *debit payment* to be made in accordance with the *Direct Debit Request*.
- 4.2 If there are insufficient clear funds in your account to meet a debit payment.
- (a) you may be charged a fee and/or interest by your financial institution;
- (b) you may also incur fees or charges imposed or incurred by us; and
- (c) you must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the *debit payment*.
- 4.3 You should check your account statement to verify that the amounts debited from your account are correct

5 Dispute

5.1 If you believe that there has been an error in debiting your account, you should notify us directly on

Australian Marine Conservation Society, PO Box 5815, West End QLD 4101 or seaguardian@amcs.org.au and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively you can take it up directly with your financial institution.

5.2 If we conclude as a result of our investigations that *your* account has been incorrectly debited we will respond to *your* query by arranging for *your financial institution* to adjust *your* account (including interest and charges) accordingly. We will also notify you in writing of the amount by which *your account* has been adjusted. 5.3 If we conclude as a result of our investigations that *your account* has not been incorrectly debited we will respond to *your* query by providing *you* with reasons and any evidence for this finding in writing.

6. Accounts

You should check:

- (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.
- (b) *your* account details which *you* have provided to *us* are correct by checking them against a recent *account* statement; and
- (c) with *your financial institution* before completing the *Direct Debit Request* if *you* have any queries about how to complete the *Direct Debit Request*.

7. Confidentiality

- 7.1 We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.
- 7.2 We will only disclose information that we have about you:
- (a) to the extent specifically required by law; or
- (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).

8. Notice

- 8.1 If *you* wish to notify *us* in writing about anything relating to this *agreement*, *you* should write to Australian Marine Conservation Society, PO Box 5815, West End QLD 4101 or seaguardian@amcs.org.au
- 8.2 We will notify you by sending a notice in the ordinary post to the address you have given us in the Direct Debit Request.
- 8.3 Any notice will be deemed to have been received on the third banking day after posting.